

Reach for the Stars

STRATEGIC PLAN UPDATE
2023 PROGRESS

## Pillar 4:

## ENHANCE LAKE HUGHES SITE AND RECALIBRATE PROGRAM OFFERINGS TO SERVE MORE KIDS

RATING	& & & & & & & & & & & & & & & & & & &	& & & & & & & & & & & & & & & & & & &	\$\frac{1}{4} \frac{1}{4} \frac	\$\frac{1}{4} \frac{1}{4} \frac
OBJECTIVE	Develop comprehensive master plan for proactive site maintenance and enhancements that maximizes accessibility, safety, and future growth	Expand Outpost Program through new channels, and increased programming across CA	Refresh onsite program through innovative elements that deliver Camp magic in new ways	Recalibrate camper recruitment process to ensure we are filling sessions with operational efficiency
PROGRESS MADE	First DRAFT of The Painted Turtle Site Maintenance Plan completed.     Site Improvement Committee organized w/ first meeting early February	Developed 2024 plan based on audit of 2023 activity with identified opportunities to reach more kids     Developed pilot program for Home Visits to test Q3 2024     Developed Internship program in conjunction with Loma Linda University for testing Q2	Developed 2024 plan with focus on improved indoor programs (Discovery, Creative Arts) and Equestrian Experiences     Created strategies for more effective summer staff recruiting     Created ways to integrate TPT Values into onsite programming	Developed 2024 Camper Recruitment Plan with targeted session specific plans     Made improvements to Camper Application process while managing upfront expectations/requirements     Developed plan for enhanced transportation assistance to eliminate this as a barrier for participation     Streamlined Camper applicant website experience and developed new communications tools toward increasing awareness and camper applications
LONG-TERM OUTCOMES	All buildings meet accessibility and comfortability standards by 2025	<ul> <li>30% increase in in-person Outpost campers served across the state.</li> <li>Home Visit and Internship programs piloted and rolled out based on pilot learnings.</li> </ul>	Increase in Discovery and Creative Arts ranking in Camper Surveys	<ul> <li>10% increase in camper applications per session, year on year</li> <li>Ultimate goal-every session is full with a waiting list by 2025</li> </ul>